

1/2 JM HALBOUT,ET AL JKC SMS999-002

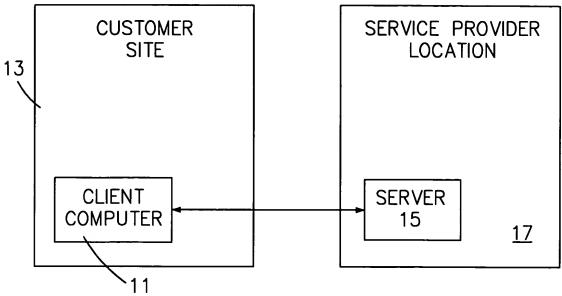


FIG.1

| 21 | 23 | 25 \ |
|---------|--------------|---------|
| COMPANY | SYSTEM #CPU | CU |
| A CO. | SERVER A #4 | 20.67 |
| A CO. | SERVER A #6 | |
| A CO. | SERVER A #8 | 40.33 |
| B CO. | SERVER B #2 | 19.04 |
| В СО. | SERVER B #18 | 320.82 |
| В СО. | SERVER C #64 | 1200.00 |

FIG.2



2/2 SMS999-002

| CAPACITY UNIT RANGE | CAPACITY UNIT CATEGORY (CUC) |
|------------------------|------------------------------|
| 0.1-9.9 | 1 |
| 10.0-49.9 | 2 |
| 50.0-99.9 | 3 |
| 100.0-249.9 | 4 |
| 250.0-400.0 | 5 |

FIG.3

| | | <u>U</u> : | USAGE TYPE | | |
|-------------|---------------|-------------|-------------|-------------|--|
| CU CATEGORY | SUPPORT LEVEL | Α | В | С | |
| (CUC) | BASE | X | X | X | |
| | STANDARD | X X | X X X | X | |
| 1 ' | ENHANCED | X | X | X | |
| | PREMIUM | X | X | X | |
| 2 | BASE | Χ | X | Χ | |
| | STANDARD | X | X | X | |
| | ENHANCED | X X X | X | X | |
| | PREMIUM | X | X | X | |
| 3 | BASE | X | X | Χ | |
| | STANDARD | X X X | X X X | X | |
| | ENHANCED | X | X | X X X | |
| | PREMIUM | X | X | Χ | |
| 4 | BASE | Χ | X | X | |
| | STANDARD | X | X | X | |
| | ENHANCED | Χ | X | X | |
| | PREMIUM | X | X | X | |
| 5 | BASE | X | X | Χ | |
| | STANDARD | X | X | Χ | |
| | ENHANCED | X | X | X | |
| | PREMIUM | X | X | X | |

FIG.4